

## **Product Manager**

Location: Richardson, TX

Reports to: COO

### **General Description**

The product manager is responsible for managing all aspects of Guardian residential and commercial operator products, including product roadmap, definition, development, managing technical information and systems, forecasting and product training needs of customers and staff.

### **Responsibilities**

- Develop expertise in Guardian products and knowledge of competitive products
- Champion product roadmap and develop Product Requirement Documents for new products
- Manage NPD field test programs and communications with Guardian engineering staff
- Manage RGA process and subsequent sustaining activities
- Manage and develop product support materials, including manuals, sell sheets, videos, web materials & service bulletins
- Review and suggest improvements to Guardian communication media
- Provide tech support and training to company personnel and customers
- Manage forecasting systems
- Communicate effectively with the entire organization on field service endeavors
- Develop competitive product database
- Manage product line pricing (finished goods and service parts)
- Such additional duties as may be assigned by the COO that the position may from time to time reasonably require

### **Requirements**

- Technical or business marketing degree, BA/BS
- Good communicator
- Proven organizational skills
- MS Office & IoT proficient
- Garage door, garage door opener industry and knowledge a plus
- Strong problem-solving skills, willingness to take on different roles and do whatever it takes to get the job done

### **Compensation**

Salary: commensurate with experience, paid monthly

Profit sharing: % of year-end profit pool

### **Benefits**

Company medical: 50% contribution to individual BC/BS plan

Vacation: 2-weeks in Yr-1 (3-weeks in Yr-2), standard US holidays. With permission, additional leave possible as responsibilities allow.

Please send your resume to [brian@adhguardian.com](mailto:brian@adhguardian.com) or Guardian Access & Door Hardware, 1761 International Parkway, Ste 113; Richardson, TX 75081

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